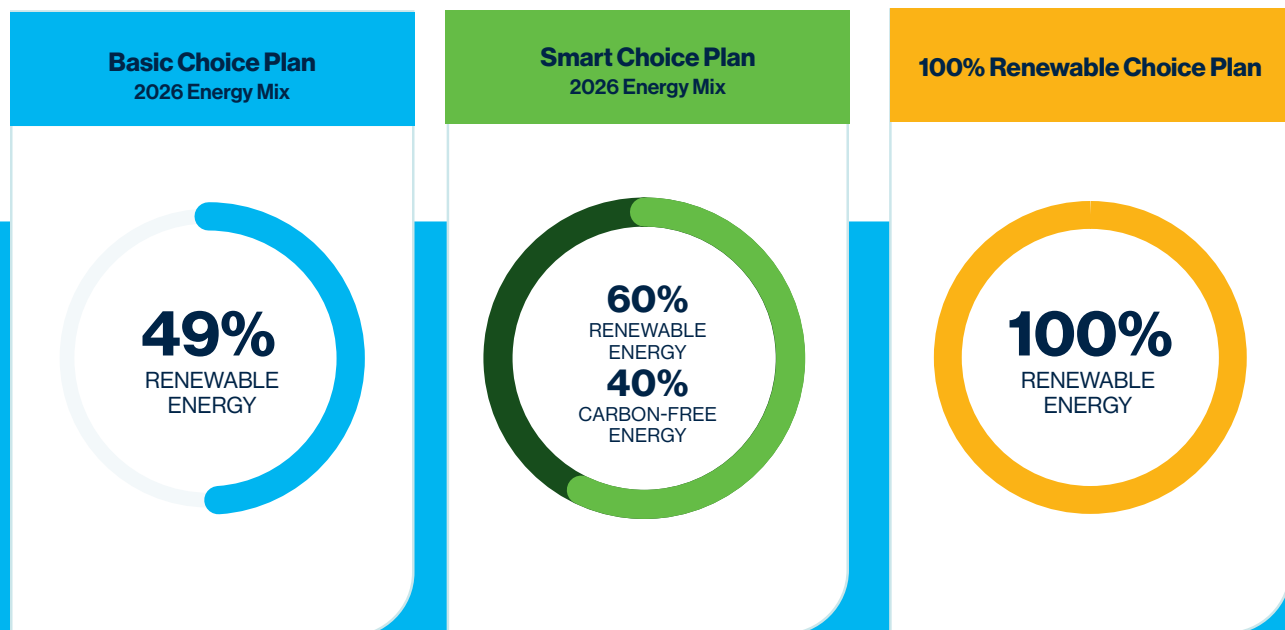


Notice from your new electricity provider, Orange County Power Authority

YOU CAN NOW ENJOY THE BENEFITS OF CLEAN, RENEWABLE ENERGY AT COMPETITIVE RATES.

As an Orange County Power Authority (OCPA) customer, you are helping to improve air quality by reducing our reliance on fossil fuels. **Basic Choice is the default clean energy plan for new customers in your city**, but you can choose to level up to either the Smart Choice or 100% Renewable Choice option to have a greater reduction in greenhouse gas emissions.

OCPA OFFERS THREE RENEWABLE ENERGY PLANS:



Visit ocpower.org for more information on rates.

Customers always have the option to opt-out and return to Southern California Edison (SCE).

For **Solar**, OCPA honors Net Energy Metering (NEM) 2.0 benefits and provides a Net Surplus Compensation rate 10% higher than SCE's prevailing rate! Visit ocpower.org/NEM to learn more about the program.

YOUR MONTHLY ELECTRICITY BILL

The amount of energy purchased on your behalf – or “energy generation” – is about 30% of your monthly electricity bill, and is now handled by OCPA. SCE continues to manage the transmission and delivery of energy to your home or business, about 70% of your bill. If you experience a power outage, call SCE.

Each month, you will receive a single bill from SCE, with both SCE transmission and delivery charges and OCPA generation charges. These are not extra or duplicate charges; OCPA simply replaces SCE as your electricity generation source. Visit ocpower.org/understand-your-bill to learn more.



Source

OCPA buys electricity from renewable sources.

Delivery

SCE delivers the electricity

Customer

You reduce your carbon footprint, just by being an OCPA customer!

EXCLUSIVE PROGRAMS FOR OCPA CUSTOMERS

As a not-for-profit public agency, OCPA is driven by purpose, not profits. Customers can take advantage of energy and money saving programs. Check out our latest offerings at ocpower.org/energy-programs.

CONTACT OCPA TO LEARN MORE

We are here to help! Visit our website at ocpower.org or call us at 1-866-262-7693. Our call center team speaks 26 languages!

IT'S A PRIVILEGE TO PROVIDE YOU WITH RENEWABLE ENERGY AT COMPETITIVE RATES!

To review in 中文, 한국어, español, Tiếng Việt, فارسی, Tagalog, 日本語, visit ocpower.org/notices



Terms & Conditions of Service

Enrollment and Opt Out You have been automatically enrolled with OCPA. You may request to opt out of OCPA at any time by calling 1-866-262-7693 or visiting ocpower.org. Please have your SCE account information on hand to process your request. There is no fee to opt out of OCPA. Please be advised that if you do opt out and return to SCE, you will not have the option to return to OCPA for a full year and be subject to SCE's current rates, terms, and conditions of service. For more information on SCE's terms and conditions visit sce.com/cca.

Additionally, SCE requires that OCPA customers use one of the following options for returning to SCE generation service: Option 1) Return to SCE generation service at the end of your current billing cycle on SCE's transition rate for a six-month period and standard rates thereafter; or Option 2) Return to SCE generation service, after six months' notice, on SCE standard rates.

Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. Opt out requests received at least five business days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date. Customers who opt out or otherwise stop receiving service from OCPA will be charged for all OCPA electricity used before ending OCPA electric service. There is no fee to restart OCPA service for customers who wish to return to OCPA service after waiting the full year after opt out.

Re-enroll in OCPA service at ocpower.org/your-options or by calling 1-866-262-7693.

Rates Orange County Power Authority electric generation rates are set to provide cleaner electricity at competitive rates. OCPA rates are subject to

change. Changes to rates will be adopted at duly noticed public meetings by the OCPA Board of Directors. Changes to OCPA or Southern California Edison rates will impact cost comparisons between OCPA and SCE. SCE charges OCPA customers a monthly Power Charge Indifference Adjustment and a Franchise Fee Surcharge. OCPA has accounted for these additional charges in calculating rates. Note, that OCPA rates are competitive with SCE rates, even with these fees. Available rates can be reviewed at ocpower.org or by calling 1-866-262-7693.

Billing You will receive a single monthly bill from SCE that includes OCPA's electric generation charges. SCE collects authorized charges from OCPA customers for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from OCPA or SCE. OCPA's electric generation charge replaces SCE's electric generation charge. OCPA's charge is not a duplicate charge or extra fee. SCE will continue to charge you for electric delivery services. If you opt out of OCPA, SCE will resume charging you for electric generation.

Discount Programs If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, or Level Pay, you will continue to receive all benefits and discounts as an OCPA customer.

Failure to Pay OCPA may transfer your account to SCE upon 60 calendar days' written notice if you fail to pay your bill. If your service is returned to SCE, you will still be required to pay any unpaid charges at that time.

Customer Privacy Policy The policy can be found at ocpower.org/privacypolicy or by calling 1-866-262-7693.